ANNUAL REPORT
2015-2016






ctfa
COSMETIC TOILETRY & FRAGRANCE
ASSOCIATION OF SOUTH AFRICA

About Our Industry

Our industry makes a significant contribution to national prosperity upholding the industry's strong safety credentials through products to promote healthy living and a quality lifestyle.

Our industry's products are used every day across the nation to enhance the lives of nearly every single person, helping to make everyone feel better about themselves.

Importantly these personal care products play vital roles in;

- Safeguarding public health
- Maintaining essential standards of hygiene and consumer safety
- Promoting personal well being
- Helping us keep clean & healthy, and helping shield us from harmful effects of the environment
- Boosting confidence & emotional wellbeing
- Providing opportunities for individual self-expression and pampering
- Keeping the wheels of commerce and industry turning and sustainable
- Fulfilling consumer needs, growing exports, providing jobs and manufacturing skills





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CTFA Mission and Key Roles

Mission

The CTFA's role and responsibilities are to support and develop a sustainable and respected South African Cosmetic Industry by proactively stimulating actions and developing tools that contribute to it's growth and the progress of its Members' while promoting consumer safety.

Key Roles

1. Promote a responsible self-regulatory environment
2. Focus on issues and activities important to Members by providing scientific strength and a credible co-ordinated voice to Government, the Media and key Stakeholders
3. Create the most favourable economic and regulatory operating environment by advocating best practice and accountability
4. Align and optimise South Africa with global regulatory standards
5. Enhance the value of the Association to Members by addressing their local/ international needs in an efficient manner
6. Promote social responsibility through the activities of the Look Good Feel Better programme



Maximise your CTFA Membership

The Cosmetic, Toiletry & Fragrance Association of South Africa (CTFA) was formed in 1994 when it became evident that no matter how strong individual companies in the personal care sector were, they needed a united force for a stronger effect if they were to achieve their business and marketing goals.

Since inception, the purpose of the CTFA has been to guide Members on the South African Self-Regulatory Codes of Practice and Standards and to ensure that the cosmetic and personal care industry flourishes.

What we do:

The CTFA works with the industry sector, various Government Departments for example, the South African Bureau of Standards, Department of Environmental Affairs, National Regulator for Compulsory Specifications and international accredited bodies to set up responsible self-regulation for personal care products in South Africa. This technical work culminates in the CTFA Cosmetic Compendium, which lays out all the guidelines, Codes of Practice and Standards that pertain to the self-regulation of cosmetics, toiletries and fragrances.

CTFA Membership Objectives:

- To promote the strengths of a self-regulated industry.
- To promote best practices by working with Members to ensure high quality personal care products, manufactured to the highest possible safety standards.
- To provide technical guidance and regulatory advice for Members, Government departments and other key stakeholders.
- To grow the South African personal care industry sector and provide pro-active protection for local manufacturers.
- To assist manufacturers access international markets by minimising possible regulatory barriers to export trade, thereby promoting export growth for Members and the economy.
- To maximise the opportunities for companies to innovate and provide consumers with the choice they demand.
- To provide a forum for Members to network, collaborate and work together for the benefit of the cosmetic personal care industry.
- To provide communication to Members of the work carried out by the Association that is relevant to their operation and the business sector in general.

Why is Membership Important?

The personal care business sector is an innovative, vibrant and competitive arena that is coupled with a rapidly moving self-regulatory environment. For this reason it is essential that manufacturers and brand owners are kept abreast of the latest changes and developments. Importantly, Members are extended the opportunity to be part of the decision making process that shapes the self-regulation and industry is featured in representations that are made from time to time on behalf of the industry.

Categories of Membership:

FULL MEMBERS: Brand Owners, Manufacturers, Distributors, Contract Packers, Importers and Exporters of finished products

ASSOCIATE MEMBERS: Suppliers of ingredients, raw materials, packaging etc., not involved in production, sales and marketing

RETAIL MEMBERS: Retail Outlets with their own private label brands

How does the CTFA Benefit its Members:

- Members are kept up to date on Self-Regulation of cosmetics and personal care products and compliancy
- Members receive technical expertise, guidance and advice on ingredients, claims, labelling and packaging
- Members receive valuable individual advice as issues arise
- Industry updates are communicated to Members either through 'Technical Newsletters' or seminars or workshops
- Members are encouraged to participate in Working Groups / Committees that set standards, negotiate with Government and assist with industry requirements
- Members can apply for Certificates of Free Sale required for exporting consignments of personal care products following a compliance review if necessary.

How do I become a Member?

Simply contact us and we will set up a first time free consultation at our offices to explain the basis of Self-Regulation and so that we can get to understand your particular business and product ranges. Should there be a perceived benefit for both parties, we would then encourage you to become a Member and assist you to comply with all Regulations as laid out in the CTFA Cosmetic Compendium.

Enquiries to:

Email – info@ctfa.co.za or Website – www.ctfa.co.za

Executive Council of the Association

The CTFA Executive Council at the end of the year under review:

Mark Hobbs	Chairperson - Indigo Brands
Enrico Baldassarri	Revlon SA
John Knowlton	Cosmetic Solutions
Ernest du Toit	Annique Skin Care Products
Sandeep Rai	L'Oréal
Maria Laughland	Henkel
Wayne van Wyk	Lipo Chemicals
Sally Gnodde	CTFA Executive Director
Judy Nobin	CTFA Technical Manager



Mark Hobbs



Enrico Baldassarri



John Knowlton



Ernest du Toit



Sandeep Rai



Maria Laughland



Wayne van Wyk



Sally Gnodde



Judy Nobin

Resignations from the Executive Council during 2015

Scott Maddock Chairperson – Revlon SA | **Sally Gnodde** Executive Director - CTFA

Chairperson's Report

The CTFA as the champion of the South African Cosmetics and Toiletries industry, represents an industry that continues to grow as a valuable contributor to our economy.



We must encourage collaboration between industry and government to the benefit of the country, whilst not forgetting, the importance of ensuring the safety and fair marketing of products to consumers.

Change, as we all know, is a constant and this is no different for the CTFA. It has been a great honour to take on the role as Chairperson of the CTFA, taking over from Scott Maddock. Although I am not new to the industry, South Africa as a country still remains somewhat new to me and the learning curve has indeed been steep. I would like to thank Scott not only for his successful leadership of the CTFA and leaving a well organised association, but also for his guidance and support. I also need to acknowledge my thanks to Sally Gnodde who retired at the end of 2015 after 6 years as the Executive Director. I am most grateful for the legacy Sally has left the CTFA, financially sound with a strong membership base and a robust team dedicated to support our members. The final element of change is a new face in the technical team, Judy Nobin who joined the CTFA as Technical Manager with considerable experience in all matters technical.

I am pleased to report that our membership represents over 80% of the cosmetics and personal care trade in South Africa, so we have a legitimate claim that the CTFA is the voice of the industry. This voice represents all of our 158 Members which range from multi- nationals to our smaller local players.

Throughout 2015 we supported our member companies by resolving individual technical queries, providing broader regulatory direction via the CTFA Technical Committee, and very importantly a much greater engagement with government departments.

The plans to replace the Medicine Controls Council with a body to be known as the South African Health Products Agency (SAHPRA) stalled in 2015 due mostly to insufficient resourcing. Nevertheless, we maintain an open on-going dialogue with the Department of Health and will continue to advocate for cosmetics to remain outside of the scope of a body such as SAHPRA.

The changing regulatory environment has required a far more active CTFA and working closely with the Department of Trade and Industry (dti) has become an essential part of day to day business. As we move into 2016, the setting up of a Cosmetics Steering Committee led by the dti will be a critical enabler for the future success of our industry. The Steering Committee aims to bring all the interested parties together, including the Department of Environmental Affairs, the Department of Health, the Department of Science and Technology, a number of individual cosmetic companies, National Treasury, as and when required, and most importantly the CTFA representing the industry's voice.

I believe that through improved engagement with such bodies we can tackle the issues that present barriers to the growth and development of our industry. If we can maximise these local connections and continue to build on our overseas contacts with Cosmetics Europe, the CTPA in the UK and the Personal Care Products Council in the USA we will all be part of a thriving World class Cosmetics and Toiletries industry.

The CTFA's social programme, Look Good Feel Better, continues to grow each year and 2015 provided our unique support for 4390 cancer patients, the highest number so far achieved in our history. I would like to express my gratitude to the team in the office, Margaret Hewson, Charmaine van Schalkwyk, Glenda Hutchins and the 280 Volunteers across the country who give up their time for others who are less fortunate. Finally, a thank you to those companies that have provided monetary support or product donations, without which the programme would not be successful.

So to the future, with Sally moving onto a quieter life in retirement, I believe we now have an excellent new Executive Director in Adelia Pimentel, who comes not only with a wealth of cosmetics experience through working at Avroy Shlain Cosmetics and Avon, but also association management expertise working for the Steel and Engineering Industries Federation of Southern Africa.

I am looking forward to working with our new team in 2016 to provide an ever improving set of services to our member companies.

Mark Hobbs
Chairperson

Executive Report



The growing membership base during 2015 underpinned the value of the CTFA to new comers in the cosmetic industry, with the offering of a comprehensive service package.

This has made membership a very attractive option for local brand owners, manufacturers and retail groups with private labels. The longstanding international and national network that the CTFA has established during the last 22 years and its technical knowledge pool in this capacity, has at the same time, ensured the CTFA's retention of its esteemed and valued loyal founder member companies.

Despite its challenges, 2015 was a very good year for the CTFA. All important goals were either achieved or advanced and as the voice of the cosmetic industry, we can look into the future with confidence.

Ongoing work with government agencies lead to the necessity for the CTFA to address and identify additional work streams needing attention. The CTFA faced a real paradigm change with regard to its evolving role of not only how to best serve the cosmetic industry but also to work alongside government agencies on legislation/regulations and participation at various forums to address and remedy trade barriers impeding the advancement of cosmetic business sector and this snapshot report of 2015 will unpack the key issues.

In the first quarter, the Gazette Notice 84 of 2015 addressed the National Pricing Strategy for Waste Management from the DEA (Department of Environmental Affairs) The CTFA chose to use its strengths in a targeted manner and in the interests of its members, actively engaged with like stakeholders and participated in government agency discussions on the new Waste Management Act. The collaborative work included the CGCSA (Consumer Goods Council SA), the AMA (Aerosol Manufacturer's Association), PACSA (Packaging Council of South Africa), several key representatives from multi-nationals, and a professional group waste consultant. These efforts culminated in the submission of individual proposals to the Hon. Minister A. Pillay on behalf of industry.

The CTFA continued to participate on the Consumer Goods and Services Ombud (CGSO) Board. The recorded number of consumer complaints as reported on cosmetic products remained minimal, notably all achieving resolution at source. After 22 years of vigilant guidance from the CTFA and responsible self-regulation this augurs well for our industry and can be attributed to the fact that our industry is not only compliant but also exemplary. In the second quarter the Code of Practice for the CGSO was accredited by the NCC (National Consumer Commission) making participation no longer voluntary as set up in the preceding working group. The mandatory subscription was announced at a media and press launch which took place in Midrand and included invitees from industry.

The compulsory funding model was addressed at our Executive Council Board level. This culminated in a CTFA submission in the fourth quarter, requesting mitigation and revision of the fee structure, suggesting that participation levels are weighted towards the offending sectors. On high the high volume base; the costs per complaint are low – versus a low volume of complaints at the same subscription, costs per complaint are unreasonable. Basically the proposal alluded to CGSO considering a more fair structure of 'user pays'. This issue will be pursued on the 2016 CTFA Agenda. The second quarter heralded structural changes at Executive Board Chair level and in the Technical Department. At the Annual General Meeting in June, it was announced that I intended to retire and relocate early in 2016.

It was a great privilege working under the leadership of Scott Maddock as CTFA Chairperson, a position he was leaving after tenure of 8 years, having made an exemplary contribution to the vision and foundation principles of the CTFA.

During this time a sound working relationship was established with the Vice Chair, Mark Hobbs and I was most pleased when he accepted the unanimous nomination and assumed the Chairperson position in June 2015. Since Mark's inauguration, it has been an uplifting time planning the next set of challenges ensuring that the CTFA meets and exceeds the expectations of its members. I certainly valued the guidance and appreciated the support on all CTFA business.

By mid-year issues surrounding BABS (Bioprospecting and Benefit Sharing) permits had escalated and gained momentum as the requirements represented an impeding burden with dire consequences for cosmetic and fragrance

Executive Report

manufacturers and exporters. The flawed process called for applicants to follow cumbersome administration at national and provincial levels in order to conclude community benefit sharing negotiations and agreements based on traditional knowledge in the absence of a recordal system. Timelines for permits were protracted and consequently the companies who had products incorporating IBR (indigenous biological resources) were non compliant with the current legislation and were at risk of the DEA law enforcement process and could be criminally charged for continued trade with products containing IBR.

The remainder of 2015 was dominated by stakeholder negotiations with DEA, forums and workshops, and National Indaba meetings with industry lobbying for an amnesty during the time that amendments would be made to the regulations. From a member viewpoint the pragmatic implementation of the Nagoya Protocol, the interpretation into NEMBA (National Environmental Management of Bioprospecting Act) and BABS Act presented massive obstacles to unlocking South Africa's biodiverse economy and impeded businesses with IBR materials and discouraged any further innovation. The 2016 agenda will pursue avenues to resolve these issues with DEA and DST (Department of Science and Technology.

Throughout the year the CTFA was mindful of all opportunities to raise the burdensome ad valorem tax and what this represents to the cosmetic industry across the spectrum, from SMME's (small, medium and micro enterprises) to local manufacturers and multinationals. The dti (department of Trade and Industry) Cosmetic Desk has supported all CTFA efforts to draw government's attention to this archaic tax which includes personal care hygiene products incorrectly in the 'luxury tax' net. The awareness of the ad valorem issues and the abolition lobby is now fairly and squarely on government agency agendas. The CTFA has engaged the services of a professional tax consultant and will actively pursue a collective drive for the removal of ad valorem on cosmetic products. The CTFA will co-ordinate stakeholder work forums during 2016, with the assistance of a secretariat in order to compile an inclusive formal submission to Treasury for policy changes and to SARS who are responsible for audits and collections. The CTFA is scoping the preparatory work gearing towards the submission date early November 2016 when the government agenda is prepared based on considerations for parliamentary action to be evidenced in the 2017 budget.

May the good work of the Look Good Feel Better team and its volunteers continue to make a difference in the lives of cancer patients. We acknowledge this is only possible through the spirit of 'beauty in cosmetics' and the monetary and/or product donations from the cosmetic industry and others who believe in the necessity to help this worthy cause. Thanks to all for their generosity as collectively this helps change the lives of cancer patients benefiting from the LGFB programme.

To the Chair, and the Board of Directors, thank you for your ongoing support in determining the strategy and commitment to the objectives and for keeping the CTFA business under review. I am grateful for the recognition bestowed on me and the working relationships I have been fortunate enough to add to my retired career portfolio.

I recognise the individuals of CTFA team for their strengths and dedicated efforts towards the CTFA goals and business needs of its members. I acknowledge that one is only as good as the team that supports you and I thank the CTFA team for their unwavering support.

In this, my last annual report, I wish all our member companies success this year and beyond. I am also confident the CTFA will continue to play its part in the interest of each and every member going forward. Having said this, to be effective, the CTFA needs the support of its members, it needs to hear the views of those members to be able to represent them properly. One way of doing this is by providing expert technical staff from our Member companies to take part in the CTFA Committees and Working Groups. Thank you to those companies who provide this valued support which ultimately is for the good of the industry as a whole.

I will continue to be the cosmetic industry's biggest fan and will be cheering from the sidelines.

Sally Gnodde
Executive Director



Members and Revenue



A key focus for the CTFA during 2015 was to simplify and further streamline our sustainability strategy. In doing so, we considered the key areas that can be addressed to make a positive impact on the environment, economy and membership base.

As global uncertainty continues and commodity prices remain volatile, it has become more important than ever to deliver significant and necessary change within our business. In such a challenging environment, we are committed to managing what is in our control; achieving cost and productivity improvements and further strengthen our balance sheet.

From a financial perspective 2015 was a demanding year for the association, our members, our industry suppliers and our retail partners. Despite the challenges the CTFA experienced a base growth of 5% in the number of member companies.

Cognizant of the state of the economy, the CTFA Board approved a cpi increase of 6% for 2016 membership fees on which the CTFA expects to break even.

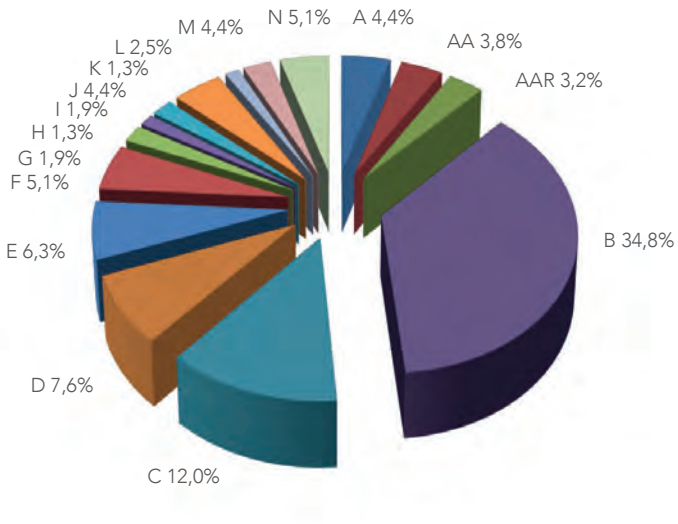


Diagram 1: Member categories 2015
(% Splits: A+AA Associates, AAR Retail
B to N Full Members)

A total of 82 members enjoyed the refund of the early settlement offer, 30 subscriptions were considered cancellations including resignations, as well as non-renewals and the unpaid fees were written off. In terms of membership the CTFA managed to grow their subscription base with 38 members, bringing the total number of members up to 158 for 2015. The association delivered another strong financial performance and remains in a solid financial position.

The CTFA owes its sustainability to the loyal core of members who continue to support the work the CTFA does on behalf of industry.

Watermans have expressed willingness to continue as auditors for the next financial year and a resolution proposing their reappointment will be submitted at the forthcoming Annual General Meeting.

Elmarie Groeneveld
Accountant

New Members: Acdoco SA 2007 (Pty) Ltd, Al Rayan Trading (Pty) Ltd, Aloe Master Care (Pty) Ltd, Angela Wall Management, Bintoch Organic (Pty) Ltd, Buttercup Trading 47 cc, Cleanition SA (Pty) Ltd, Connect Me, Desire Glen Beauty Products Imp & Dist cc, DRA Pharmaceuticals,Exact Acorn Trade cc t/as Still Pure, Foisciences (Pty) Ltd, Gol-den Impex Investments (Pty) Ltd, IEC AS, Isikhumba Cosmoceuticals (Pty) Ltd, JM Products, K2014179062/LDS Business Partners, Lahini Naturals, MC Pharma Consulting, More to life Health (Pty) Ltd, MRL Private Collection, Narural Moisture (Pty) Ltd, Nature Fresh Health Products, Needleless to Say, Netcells Biosciences (Pty) Ltd, Nu Angle Medical Aesthetics (Pty) Ltd, OhLief Natural Products, RA Pharma Solutions (Pty) Ltd, Rocco Cocco House of Fashion cc, Royal Regalia, Saradox Pty Ltd, Sawen t/a Conoche, Tepra Manufacturing (Pty) Ltd, The Cape Town Toiletry Company, Universal Cosmetics, VVF Life Sciences, ZA Natural Care (Pty) Ltd, Zeta Laboratories

Cancelled Members: 50 Shades of Skin, African Splendor, Africom International (Glomail Limited), Akulu Marchon (Pty) Ltd, Amatoytoy (Pty) Ltd, Blessings in Abundance t/as Aloe Cosmetics, Clarins South Africa (Pty) Ltd, D. C. Laboratories (Pty) Ltd, DQS German Ass for Certification, DR Fresh (Pty) Ltd, Ebony Natural (Pty) Ltd, Eco Therapy Products, Energizer SA Ltd, Entire Beauty Therapy, Eve Taylor SA / ISA Cartens, Fiberhome Technologies Group (Pty) Ltd, FMCG 1 Sales cc, Future Cosmetics cc, Futurethis Consultancy, Geraro Manco (Pty) Ltd, Maccallum (Pty) Ltd, Natpharm Consulting, Natures Colours SA, Palmer's Cosmetics, Rolfe Industrial Holdings, Sign and Seal Trading 205 (Pty) Ltd, Sitsoplus Labs & Developers SA, The House of Aloes (Pty) Ltd, Waking Moment Project (Pty) Ltd/ MADFORM, Wild Fynbos cc / A & T Trading

Let's Get Technical



The key focus for 2015 in the technical sphere was to harness and grow CTFA's stakeholder relations and manage the changing environment, while still delivering on commitments to CTFA members.

After evaluating the internal CTFA processes, it was decided to separate and define the core technical and regulatory functions. Stakeholder and membership engagement revealed the need for the CTFA to create a workstreams platform, where the industry at large, stakeholders and the CTFA could collaborate and drive common objectives for the benefit of the industry. Government liaisons and engagements were categorised within workstreams due to the increase in legislation over the years and the high impact thereof on industry.

CTFA Compendium

The CTFA Cosmetic Compendium continued in its second year for release in an electronic format, capturing the relevant changes. These soft copies were included as part of the membership benefit at no additional cost.

Advertising Standards Authority (ASA)

During March the Technical Committee addressed the final amendments to the Advertising Standards Authority (ASA) Code of Practice – Appendix C, which were submitted to the ASA for inclusion in publication.

South African Bureau of Standards (SABS)

The CTFA continued working closely with SABS, industry and being involved in the development of the sunscreen standard-SANS 1557, which was initiated in the latter part of 2015 and is currently still work in progress. Some preliminary revisions will include parameters for broad spectrum claims, reducing the technical barriers to trade by developing a harmonised annexure for sunscreen materials and editorial revisions.

Department of Environmental Affairs (DEA)

BABS remained a challenging topic for the industry at large, with push-back from the CTFA, industry and trade associations calling for regulatory changes. In response the Department of Environmental Affairs (DEA) formally initiated and set-up the Bioprospecting forum, where government and industry bodies could meet to discuss and resolve issues surrounding the regulations and industry concerns. The first forum meeting was held in October 2015 where industry bodies put forward relevant issues and a gridlock was reached due to the BABS regulations and related processes. DEA were forthcoming and committed to rectify the issue but advised that amending legislation would require the formation of forum working groups and would be a long term solution. Industry additionally called for a short–term, interim solution which resulted in a proposal put forward to the minister for consideration. The combined industry voice culminated in a 5-week Bioprospecting Laboratory in early 2016 which intends to fully address the gaps in progressing the BABS matter.

Industry Waste Management Plan

The CTFA continued to work closely with various government bodies to ensure that industry concerns were raised. These were noted in the submission to DEA on the Industry Waste Management Plans on behalf of the industry. Some key areas for industry to note were that manufacturers and brand owners had to align with packaging and electrical suppliers who were part of the EPR (Extended Producer Responsibility). Packaging and electrical goods suppliers had to consider alignment and development of an EPR and the potential cost implications on imported packaging. DEA is yet to respond to comments submitted and the way forward with regards.



Department of Trade and Industry (dti)

2015 saw the dti and the CTFA foster a stronger relationship and agreement on combined projects such as campaigns and training programmes for Port Health officials. The first inaugural dti Cosmetics Steering Committee kicked off in October 2015 and has continued to gain momentum and strength in addressing industry's needs.

ISO TC217

Late November saw the CTFA and SABS jointly attend the ISO TC 217 Cosmetic Plenary Meeting in Paris, France with attendance at the WG 3, WG 4, and the Cosmetics Plenary meeting.

The decision from WG 3- Analytical methods for cosmetics – Nitrosamines: Detection and determination of N-nitrosodiethanolamine (NDELA) in cosmetics by HPLC, post-column photolysis and derivatization, was that this method was limited to the determination of Diethanolamine at higher concentrations. An additional resolution was taken to have a draft in place or consider cancellation of the Technical report on the Stability project, ISO/AWI TR 18811 - Cosmetics - Guidelines on the stability testing of cosmetics products by September 2015.

At ISO WG 4 - Terminology Meeting document- Guidelines on technical definitions and criteria for natural and organic cosmetic ingredients and products – Part 1: Definition for ingredients and products was reviewed. The meeting and discussion centred around the principles and calculation methods for determination of natural and organic content. The WG reached consensus with the proposed changes being incorporated for discussion at the upcoming ISO meeting.

International Cooperation on Cosmetics Regulation (ICCR)

The International Cooperation on Cosmetics Regulation (ICCR) held its ninth annual meeting (ICCR-9) on November 04-06, 2015 in Brussels, Belgium. The ICCR is a voluntary international group of cosmetics regulatory authorities from various countries participating as representatives and observers.

This group of regulatory authorities meets on an annual basis to discuss common issues on cosmetics safety and regulation, and to enter into a constructive dialogue with their relevant cosmetics industry trade associations. The purpose of this multilateral framework is to maintain the highest level of global consumer protection, while minimizing barriers to international trade. As part of this meeting, the regulators entered into a dialogue with cosmetics industry trade associations from each region.
The conference contents and discussions primarily covered topics such as governance, alternatives to Animal Testing/ In silico/Quantitative Structure-Activity Relationship (QSAR) Models, international standards, microbial contaminants, traces, allergens and product preservation.



ISO Attendance – Paris, June 2015
Judy Piloane Maisha - Standards writer-Natural Sciences, SABS; M.R Tabari, Secretariat for ISO TC 217 - Convenor for ISO/TC 217/WG1 and Standards Writer in Iran, with CTFA's Judy Nobin





ICCR Attendance
Momeena Omarjee - Medicines Control Officer: Inspectorate and Law Enforcement National Department of Health, with Judy Nobin from CTFA





Representatives at ICCR
Brussels , November 2015

Let's Get Technical

In addition to updates on the year's activities on these subjects, the industry also proposed the development of a new working group for the integration methods and approaches for safety assessments of ingredients used in cosmetic products and to prioritise the list of ISO relevant standards for consideration as new work items. Reports on trace limits for Mercury and 1,4 dioxane were undergoing final review. The FAQ (Frequently asked Questions) document on product preservation was accepted and would be posted onto the site post editing. The global industry expressed concern with regards to the fast decreasing list of preservatives allowed for use in cosmetics.

Additionally, the CTFA presented an overview of the local regulatory environment, requirements and relevant regulatory bodies to international trade associations. The conference provided essential stakeholder networking and technical information sharing opportunities. It also provided the CTFA the opportunity to partner and collaborate with the Department of Health.

This was a quick glance at some of the CTFA technical work and highlights from 2015. I would especially like to thank our members, partners, the Technical Committee and Working Group members for their valuable contributions and support in helping the CTFA reach their annual objectives. We look forward to working closely with you in 2016.

Judy Nobin
Technical Manager



The CTFA would like to convey its gratitude to the Technical Committee who dedicate their expertise and resources in developing the framework for industry compliance. These committed individuals are:

Allen Frank	Amway (SA)
Babalwa Mantyi	Colgate-Palmolive
Caitlin Zip	Reckitt Benckiser
Christine Charlton	L'Oréal
Dineo Modisaesi	Croda
Ewarda Swart	Indigo Brands
Gita Forbes	Kalahari Spa/Brunational
Hussein Kalla	Amka
John Knowlton	Cosmetic Solutions
Linda Edkins	J & J
Martin Mason	Revlon
Mlungisi Zwane	Beiersdorf
Nomfundo Jokani	GSK
Patsy Rajah	GSK
Percy Sibanda	L'Oréal
Pokazi Tetjana	Avon
Robyn Brown	Botanichem
Rozanne Long	Tiger Brands
Saiyuri Nair	GSK
Sikelewa Gogo	Colgate-Palmolive
Tallia Ficalbi-Hobbs	New Clicks
Thando Mazibuko	Procter & Gamble
Wayne Van Wyk	Costech
Zama Duma	Unilever
Zeenat Mayet	GSK

CTFA 2015 Members

Remembering that consumers' trust is evidenced in the brands that they purchase, imposes a serious responsibility within our industry. We, as the cosmetic industry must ensure our products are credible and consumers' safety remains the utmost priority for our industry's products that we deliver.

Acdoco SA 2007 (Pty) Ltd • Acti-Chem SA (Pty) Ltd • Aerosol & Cosmetic Works cc • Al Rayan Trading Aloe Master Care (Pty) Ltd • Amber Products cc • Amka Products (Pty) Ltd • Amway SA LLC Annique Skin Care Products (Pty) Ltd • Aspen Pharmacare • Avid Brands SA • Avon Justine (Pty) Ltd Avroy Shlain Cosmetics (Pty) Ltd • Awesome Care (Pty) Ltd • B2 Herbal Products • Bayer Pty Ltd Beiersdorf Consumer Products (Pty) Ltd • Bennett Brothers cc • BioEarth Manufacturing (Pty) Ltd Botanica Natural Products (Pty) Ltd • Botanichem / Stability Testing Services cc • Brunational Cosmetics (Brunel Manufacturing) • C I O Consulting • Cachero Spa Developments t/a The Spa Consultants Cal-Mo (Pty) Ltd • Canway (Pty) Ltd • Cape Aloe SA (Pty) Ltd • Carlibest Trading Enterprises • Celltone (Pty) Ltd • Character Group • Clinical Aesthetic Distributors cc (Cosmotech) • Colgate-Palmolive (Pty) Ltd Connect Me • Cosmetic Answers • Cosmetix Pty Ltd • Cosmoderm cc/Van Dyk Pharmaceutical Products Ltd • Creighton Products • Croda SA (Pty) Ltd (AU02) • CSIR • D & A Cosmetics (Long & Lasting) DC Dzines • Dr Gobac • DRA Pharmaceuticals • DSM Nutritional Products SA (Pty) Ltd Edcon (Pty) Limited • Environ Skin Care (Pty) Ltd • Forever New (The House of Busby) • Galderma Laboratories • Genome Cosmetics (Obey your Body) • GNLD International (Pty) Ltd • Godrej South Africa (Rapidol) • GSK- GlaxoSmithKline Consumer Healthcare South Africa • Headboy Industries Inc Herbex (Pty) Ltd • Hersol Manufacturing Laboratories (Pty) Ltd • IEC AS • Indigo Brands (Pty) Ltd Ivodent cc • Johnson & Johnson (Pty) Ltd • Kanysa Skin Care (Pty) Ltd • Kingsley Heath (Pty) Ltd • Kwena Products Cape Town (Pty) Ltd • L S Enterprises cc • L'Oreal South Africa (Pty) Ltd • Lahini Naturals Lee Chem Laboratories (Pty) Ltd • Linseal Nigeria Limited • Lunar Pharmaceuticals (Pty) Ltd Mangosuthu Univ of Tech - MUT • Marico South Africa (Pty) Ltd (NE04 - Enaleni) • Marshall's Traditional Healthcare • MC Pharma Consulting • Natural Moisture (Pty) Ltd • Needleless to Say • Nimue Skin Technology • Nu Angle Medical • Rain Africa Innovations (Pty) Ltd • Reckitt Benckiser South Africa (Pty) Ltd • RegimA International Skin Treatments cc • Repcillin CC • Revlon South Africa (Pty) Ltd Rolfe Laboratories (Pty) Ltd • Ruutos Consulting & Projects • S M I Trading • Sallamander Concepts (Pty) Ltd • Saradox Pty Ltd • Sawen cc t/a Conoche Cosmetics • Seabright Trading & Investments Serendipity Toiletries (Pty) Ltd • Shield Chemicals (formerly Classic Crown • Simply Bee Natural Beeswax Products (Pty) Ltd • Sirius Scientific Development • Skin Kidz • Skin Rejuvenation Technologies (Pty) Ltd • SKN Logic/Corglen • Soin Africa AudioPro (Pty) Ltd • Staedtler SA (Pty) Ltd • Steps Cosmetics Limited • Stern Laser (Pty) Ltd • Stuttafords International Fashion Company (Pty) Ltd • Sunpac (Pty) Ltd Swift Silliker Pty Ltd • Symrise (Pty) Ltd • Tartan Timbers (Pty) Ltd t/a SOiL • Terres Australes t/as Terres D'Afrique • The Benwood Manufacturing & Packaging Co • The Cape Town Toiletry Company The Care Co • The Kendal Group • The Victorian Garden • Therific Ideas • TRB Consultancy Ltd Twincare International (Pty) Ltd • Unilever South Africa (Pty) Ltd • Union Swiss (Pty) Ltd • Universal Cosmetics • Vantage Speciality Chemicals (Pty) Ltd (Lipo Chemicals SA) • Veda Herbal Care (Pty) Ltd VVF Life Sciences • Wema Cosmetics cc • ZA Natural Care (Pty) Ltd • Zinplex Marketing cc

Members' support of the Association's work is fundamental to the success of the CTFA's ability to make it possible for the sustainability of the South African cosmetic business sector.

The CTFA acknowledges and thanks the 2015 Members for their support and participation.

Look Good Feel Better



The Look Good Feel Better Programme (LGFB) is targeted at women and some men who are undergoing active cancer treatment. It is a global initiative that supports patients facing all cancers with a focus on their emotional needs and wellbeing.

2015 was yet another very successful and most rewarding year reaching 4375 patients, a total of 31 502 since the inception of the programme in 2004.

During 2015 the programme was launched at Toti Oncology and Rainbow Oncology, both in Amanzimtoti, KwaZulu Natal, this brings the total number of public and private hospital venues to 40 in seven of South Africa's major cities.

LGFB is indebted to the commitment of all members and sponsors, without whom this programme would not be possible. The following companies contributed significantly to the successful sustainability of LGFB in difficult economic times: Avroy Shlain Cosmetics and Estee Lauder for cheque handovers; AVI, Avon Justine iThemba, Canway (Oh So Heavenly), NCP Alcohols, KPMG, Pick 'n Pay, Silver Lakes Country Club and Dr Toogood for workshop sponsorship; percentage of sales during October from Clinique; L'Oréal Professionnel, Skin Tonic, i-Slices, Bella Spa, Camelot and Thalego.

During the year LGFB was the chosen charity for several wonderful events: Estée Lauder Companies illumination of Hyde Park; L'Oréal Professionnel October campaign; Avon Justine iThemba Walkathon; SAAHSP Dinner in Cape Town; Beauty Bloggers Awards; Port Elizabeth Breast Cancer Breakfast; CAPEX 947 Cycle Team and Bio-oil's DVD and hugely effective media campaign.

The support received from Sponsors is immeasurable and deeply valued. These include RAM Hand to Hand Couriers; CDP Gifts; Netcad; CABS Car Hire; Gary Rom Hairdressing; Pharmaceutical Companies and Oncology Units.

The commitment and dedication of LGFB volunteers across South Africa is truly commendable, in particular those presenting the programme to 20 patients every two weeks in the very challenging public sector. Several volunteers were honoured for having volunteered at over 100 workshops since they joined LGFB. The Saxon, Oysterbox, African Pride Irene Country Lodge, African Pride Crystal Towers Hotel, Protea Hotel Marine and Protea Hotel Willow Lakes sponsored wonderful Volunteer Recognition Teas for volunteers in each city during 2015.

A significant highlight was the hosting of the LGFB International Executive Directors' Working Group in Cape Town during March, sponsored by Environ. It was

"The LGFB workshop was one of the most crucial moments in my life. I felt understood and that I was not alone." A LGFB Patient, Donald Gordon Medical Centre.



20 ladies participate at a workshop at Charlotte Maxeke Academic Hospital and leave feeling uplifted and more confident



LGFB Volunteer Petra Piek and Dr Sarah Rayne encourage a patient at a workshop at Helen Joseph Hospital

a great privilege to share with and strategise the way forward with colleagues from Brazil, Columbia, Canada, US, UK, Norway, France Germany, Italy, Netherlands, Spain, Australia and New Zealand.

The LGFB Golf Days held in Johannesburg and Zimbali were again a resounding success and have become 'a must' in the golfers' calendar.

The credibility of the LGFB programme is evident from the pressing requests to expand to new hospitals, cities and regions, but unfortunately to do this LGFB requires more support from the cosmetic industry.

Look Good Feel Better is the cosmetic industry charity. I leave a plea to all CTFA Members to pledge support for this worthy programme in 2016. Together we can make a DIFFERENCE to those who over many years have supported your companies making them the success they are today.

Look Good…Feel Better is the bridge between patients, brands, volunteers, hospitals, oncologists and the HEALING process.

Margaret Hewson
Programme Director



The International Group on the steps of the Cullinan Hotel



LGFB's first men's workshop at Groote Schuur Hospital



Restoring confidence, lost from looking into a mirror and seeing a stranger as a result of cancer treatment.



Thank you to Members whose products make workshops possible



Putting a smile on an in-patient at Steve Biko Hospital, Pretoria

CTFA Who's Who - 2015



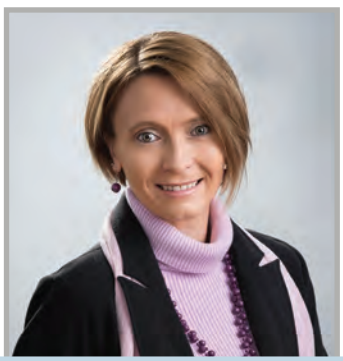
Sally Gnodde
Executive Director



Elmarie Groeneveld
Accountant



Judy Nobin
Technical Manager



Vicky Cox
Personal Assistant



Tshepiso Ramagolo
Administrator



Cindy Potgieter
Reception & Office Support



A glimpse into 2016
Sally Gnodde retired and handed over the leadership of the CTFA to Adelia Pimentel - the new Executive Director from February 2016.



Adelia Pimentel
Executive Director

INDUSTRY
SUSTAINABLE
PRINCIPLES AND PRACTICES
STRONG RESPONSIBLE INDUSTRY
HARMONISATION
REVIEWS
SMETICS
KNOW
UNITED
COST EFF
COSMETIC
CONTRACT
INDUSTRY
EXPORT
SEMINARS
PRODUCTS



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